



October 20, 2010

**General Communications
114 Cummings Park
Woburn, MA 01801**

Dear Gen Comm staff:

We wanted to send a token of our appreciation for your dedicated service in installing our phone system, and your continued support as we learn the new system.

We especially appreciate the recent help of Barbara in Customer Service, and Rich in the service department for expediting some urgent help needed with our holiday messaging system.

It is nice to know in this age of technological disconnect that there are people out there who are still concerned with personalized customer care.

Please enjoy a sample of what keeps us employed!

Thanks again,

The DHB gang

DAVIDSON HUBENY BRANDS, INC.
152 RESERVOIR STREET
NEEDHAM, MASSACHUSETTS 02494
781.455.8930
FAX 781.449.7335